PROBLEM	ERROR	SOLUTION	IT ASSISTANCE	TIME SPEND (MIN)	RECURRENCY	TOTAL TIME		
Audio output does not work		Deactivate audio enhance option	No	30	2	60		
After Effects does not open	*Error "Could not convert Unicode characters"*	Deactivate Beta: Use unicode UTF-8...	Yes	40	1	40		
After Effects crashes when *Source Sans Pro* font is selected		Delete font and install it again	No	15	3	45		
Audio output stopped working, does not recognize headphones		Reboot the system	No	5	4	20		
Premiere wont play preview		Reboot software	No	3	3	9		
Premiere not responding		End task/Force to quit	No	3	4	12		
Reboot stuck after audio output not working		Forced shutdown	No	15	1	15		
After effects not responding		End task/Force to quit	No	3	2	6		
Delay saving between Audition and Premiere (dynamic link)		Wait	No	2	3	6		
After Effects doesnt recognize *Source Sans Pro* font		Reinstall font	No	15	1	15		
Login file on Desktop doesn't mount network drives		Reboot several times	No	60	1	60		
Media Encoder Stuck and Crashes in Export		Force to quit	No	15	3	45		
Premiere Crashes in Export		Force to quit	No	10	2	20		
Premiere Crashed	*Error code: 2 Unable to communicate with the display driver. The application must close.*	End task/Force to quit	No	7	2	14		
After Effects not working as usual	*Invalid Menu Imput*	Restart the software	No	3	1	3		
Unable to export with Premiere			No	10	3	30		
After effects loses play preview and then crashes		Force to quit	No	7	5	35		
Premiere stuck starting		Force to quit and reboot system	No	5	2	10		
							TOTAL IN MIN	**445**
							TOTAL IN HOURS	**7,42**